

CITY OF ARDMORE
Information Technology Department

Council Letter No. 4196
Meeting Date: August 6, 2018

Mayor and City Commission
City of Ardmore, Oklahoma


Re: Continuation of Annual Software Support with Onnigo Software
(formerly ITI) for CAD/RMS

Dear Commission Members:

CAD/RMS from Onnigo Software (formerly ITI) is an application suite that assists law enforcement, medical, fire and dispatch in maintaining records on first responder activities in the City of Ardmore. The application keeps track of all incidents from initial reporting to resolution. The application was initially purchased in 2005. The annual software support provides the city with help desk support and software updates for the next 12 months.

It is staff's recommendation that the city continue the annual software support renewal for CAD/RMS valid from 10/1/18 thru 9/30/19 from Onnigo Software (formerly Information Technologies, LLC) for the total cost of \$39,816.00. This is a budgeted item in the 18-19 fiscal year.

Respectfully submitted,



Robert Newell
Director of Information Technology

Reviewed by: _____





Information Technologies, LLC
10430 Baur Blvd. St. Louis, MO 63132-1905

Phone: (800) 814-4843
Fax: (314) 997-5342

Renewal Invoice

Invoice Number: R2018-7505

Invoice Date: July 15, 2018

Page: 1 of 1

Invoice To:
ARDMORE POLICE DEPARTMENT
320 E STREET NW
ARDMORE, OK 73401-4304

Agency:
ARDMORE POLICE DEPARTMENT
23 S WASHINGTON
ARDMORE, OK 73401-7036

ATTN: DIRECTOR ROBERT NEWELL

ATTN: CHIEF KEN GRACE

Payment Due Date:	Client ID	For more information, Contact:			
September 20, 2018	673867	Tim Goodpasture			
Software Subscription Service					
Qty	Description	Service Dates			Extension
		Start	End	Months	
1	Interface, Emergency Reporting System	10/01/2018	09/30/2019	12	\$813.00
1	Interface, OK Incident Based Reporting	10/01/2018	09/30/2019	12	\$3,372.00
1	Interface, Summons Import for Handheld Ticketwriter	10/01/2018	09/30/2019	12	\$813.00
Subtotal					\$4,998.00
Annual Software Support Renewal					
Qty	Description	Service Dates			Extension
		Start	End	Months	
1	Enterprise Framework	10/01/2018	09/30/2019	12	\$1,266.00
1	Interface, NCIC OK OLETS	10/01/2018	09/30/2019	12	\$1,755.00
3	Computer Aided Dispatch	10/01/2018	09/30/2019	12	\$7,038.00
1	Dispatch Monitor	10/01/2018	09/30/2019	12	\$1,443.00
1	Law Enforcement Records Management	10/01/2018	09/30/2019	12	\$3,858.00
47	Mobile License	10/01/2018	09/30/2019	12	\$19,458.00
Subtotal					\$34,818.00
Grand Total					\$39,816.00

Subject to the terms and conditions located at <http://www.itiusa.com/supportterms/>.
By paying the amount shown, you agree to the terms and conditions stated therein.

PLEASE NOTE

Subscription and Hosted Services are Pre-Paid. If payment or other arrangements have not been made prior to the service start date(s) shown above, there will be an interruption in service. Please contact Omnigo Software in advance of the new service start date(s) if you have questions or issues.

Thank you for your Business