

CITY OF ARDMORE
Information Technology Department

Council Letter No. 4178
Meeting Date: July 16, 2018

Mayor and City Commission
City of Ardmore, Oklahoma

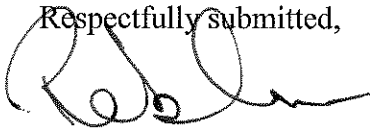
Re: Purchase of Two (2) Embedded SQL Licenses for ITI Applications

Dear Commission Members:

CAD/RMS from ITI is an application suite that assists law enforcement, medical, fire and dispatch in maintaining records on first responder activities in the City of Ardmore. The application keeps track of all incidents from initial reporting to resolution. The application was initially purchased in 2005. In order to update the ITI applications, we need to purchase this embedded SQL update that runs the database. This application will also be used for financial, utility and work order applications used by the City.

It is staff's recommendation that the city purchase two (2) embedded SQL licenses with annual support from Omnigo Software Information Technologies LLC for the total cost of \$12,486.00. This is a budgeted item in the 18-19 fiscal year.

Respectfully submitted,



Robert Newell
Director of Information Technology

Reviewed by: _____





Information Technologies, LLC

Quotation

Quotation Number: Q201812253

Date: 06/22/2018

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To: ARDMORE POLICE DEPARTMENT
23 S WASHINGTON
ARDMORE, OK 73401-7036

This quotation is based on the following agency profile:

Project Description: EMBEDDED SQL SERVER

For Information, Contact: Tim Goodpasture

Item	Notes	Lic / Qty	Annual Fee	One-Time Costs
Database Licenses				
Embedded Database License, MS SQL 2014 (Two-Core)	(1)	2	0.00	10,062.00
Annual Support - Embedded Database License, MS SQL 2014 (Two-Core)	(2)	2	0.00	2,424.00

This quotation is valid through 09/30/2018 and is subject to the terms, conditions, and requirements below.

One-Time Cost	12,486.00
Sales Tax	0.00
Shipping & Handling	0.00
Total One-Time Costs	12,486.00
Annual Subscription	0.00
First Year Total Cost	12,486.00

Notes:

- (1) Provides a two-core Runtime License for Microsoft SQL Server for use with ITI's software products only. Each processor core installed requires a license. A minimum of four-cores must be licensed for each server.
- (2) Provides annual support for a two-core Runtime License for Microsoft SQL Server on one server, for use with ITI's software products only. Upgrades are included for one year. Per Microsoft licensing, if annual support is not paid for prior to the expiration date, the Runtime License must be re-purchased.

**TERMS AND CONDITIONS:
SOFTWARE SUBSCRIPTIONS:**

ALL HARDWARE (PRINTERS, ADVANCED AUTHENTICATION TOKENS, DRIVER'S LICENSE SCANNERS, PAPER PRODUCTS, ETC.) AND MICROSOFT SQL LICENSE SALES ARE FINAL AND NO RETURNS WILL BE ACCEPTED.

Agency accepts responsibility for payment to Information Technologies, LLC (ITI) within the terms outlined herein. In the event that Agency is ordering products or services on behalf of another entity, Agency accepts responsibility for payment and will not involve ITI in collection efforts.

AUTHORIZED PURCHASE:

With an order, ITI may require a copy of the city ordinance or county resolution that authorizes the agency to acquire ITI's products and services. Usually, this only involves a copy of the meeting minutes, of your governing body, where ITI's proposal was accepted.

SOFTWARE SUBSCRIPTION AGREEMENT:

This quotation is subject to Terms and Conditions as outlined in ITI's Standard Software Subscription Agreement.

By acquiring ITI's Subscription Service, agency agrees that future software updates to their existing ITI software are not owned by the agency and may not be used under any previous software license agreement.

RIGHT TO DEACTIVATE SOFTWARE:

ITI will have the right to deactivate any software not paid for in accordance with the payment terms of this quotation. In the event of such deactivation, client shall have no recourse against ITI for their inability to use said software.

SOFTWARE SUPPORT:

In order to provide support and software updates, ITI requires a high-speed (broadband) internet connection at the client agency. In the event the agency does not provide the required high-speed internet connection, software support and updates will not be available.

System Administrators who have completed ITI System Administration training are eligible to receive telephone technical support. Support is available Monday through Friday (excluding holidays), 8:00 AM - 5:00 PM central time.

After hours telephone technical support is available on a per-incident basis. At the time of this quotation the fees are \$75.00 per-incident (Agencies within the United States) and \$100.00 per-incident (Agencies outside the United States), regardless of the time required. Clients have the opportunity to identify personnel who are authorized to request after hours telephone technical support.

For support purposes, ITI utilizes software web connectivity tools to connect to the client agency server(s) or workstation(s). Client agency is responsible for ensuring that ITI has the proper connectivity and authentication to utilize these tools. A successful connectivity test will be required prior to scheduling software installation or other services. Client agency is responsible for all appropriate security measures including, but not limited to, an internet firewall.

Software telephone technical support does not include software re-installation and/or server migration associated with infrastructure changes. These services are outside of ITI's standard software telephone technical support. ITI can provide dedicated help for these needs at additional cost.

ITI reserves the right to refuse support to an agency that is more than two releases behind and refuses to apply updates. In the event of such action, no refund of un-used portions of service will be made. ITI will work with the agency on a mutually-agreeable update schedule to be performed during ITI's normal business hours.

ITI retains the right to cancel this service, or to not offer service for periods after any pre-paid service period. Pricing and Terms and Conditions are subject to change after any pre-paid service period.

SOFTWARE LICENSING:

The standard ITI shrink-wrap software license agreement shall apply from the date of software shipment.

With the exception of Computer Aided Dispatch (CAD), Mapping and ITI's Mobile License, all ITI products are provided with a site license for use at a single site, on a single Local Area Network (LAN).

Use of ITI's software on any mobile device requires a mobile license. ITI provides up to two (2) Remote Desktop licenses for use by System Administrators in supporting their system.

Note: All Enterprise edition modules require a concurrent user license of Microsoft SQL, sold separately. This involves a server license and a client access license for each workstation.

COMMUNICATION VIA SECURE WEB SERVICES:

The ITI software located at the Agency's site will communicate with ITI via secure web services. During this communication, information of the following nature will be passed:

Information Passed from Agency Server to ITI

- * Configuration information for use in providing support.
- * Use information regarding user and activity counts associated with ITI's pricing model and for use by ITI to enhance the user experience.
- * Hardware and operating system information about the computers on which ITI's software runs.
- * Emails or other communications from users to ITI

Note: ITI WILL NOT COLLECT ANY CRIMINAL JUSTICE INFORMATION from Agency's system.

Information Passed from ITI to Agency Server

- * Software and database updates, including stored procedures, assemblies, components or related modules associated with software revisions, including HELP files.
- * Licensing updates, associated with ensuring that Agency has uninterrupted use of the software and to protect ITI's intellectual property.
- * Emails or other communications from ITI to users.

PRODUCTS NOT INCLUDED:

ITI's product offering is limited to those ITI software modules and third-party products specifically listed in this proposal. Additional products or interfaces not specifically listed in this proposal are not included.

SERVICES NOT INCLUDED:

With the exception of those specified herein, this proposal does not include services such as data conversion, software installation, training, configuration, configuration review, or startup assistance, including on-site services.

In the event that any Federal, State, County or Municipal agency or body requires on-site activities to certify software for use by your Agency, your Agency will be responsible for paying actual travel, lodging, meals and related expenses for ITI personnel involved in said certification.